

## Facility Hours and Waiting Times

<p><b>Facility is Open 24 Hours</b></p> <p style="text-align: right;"><b>No</b></p> <div style="border: 1px solid black; padding: 5px;"> <p>Open Time M-F: 7:30              Open Time Sat: NA              Average stop time: NA</p> <p>NDoH May 2019 Circular: "Facilities must be open from 5.00 - 19.00, as well as 8.00 - 16.00 on Saturdays."</p> </div>	<p><b>Time Patients Spend at the Facility?</b></p> <p>No Data for this Indicator</p>	<p><b>Earliest Patient Arrival Time</b></p> <p>No Data for this Indicator</p>
<p><b>Are the Queues at the Facility Long?</b></p> <p>No Data for this Indicator</p>	<p><b>Please specify the other reasons why the queues are long</b></p> <p>No Data for this Indicator</p>	<p><b>How Safe is the Facility to Wait Before it Opens?</b></p> <p>No Data for this Indicator</p>

## Facility Staff

<p><b>Are there Enough Staff at the Facility?</b></p> <p>No Data for this Indicator</p>	<p><b>Are Staff Friendly and Professional?</b></p> <p>No Data for this Indicator</p>																		
<p><b>Facility Manager: Does the Facility have Enough Staff?</b></p> <p style="text-align: right;">Facility Responses: 1</p> <p style="text-align: right; font-size: 2em;"><b>No</b></p>	<p><b>Which Cadres are Understaffed?</b></p> <table border="1"> <tr> <td><input checked="" type="checkbox"/> Doctor</td> <td><input checked="" type="checkbox"/> Professional nurse</td> <td><input type="checkbox"/> Enrolled nurse</td> </tr> <tr> <td><input type="checkbox"/> Enrolled nurse assistant</td> <td><input type="checkbox"/> Pharmacist</td> <td><input type="checkbox"/> Assistant pharmacist</td> </tr> <tr> <td><input checked="" type="checkbox"/> Lab technician</td> <td><input type="checkbox"/> Lay counselors</td> <td><input type="checkbox"/> Linkage officers</td> </tr> <tr> <td><input type="checkbox"/> Adherence club facilitators</td> <td><input type="checkbox"/> Data capturer</td> <td><input type="checkbox"/> Security guard</td> </tr> <tr> <td><input type="checkbox"/> Cleaner</td> <td><input type="checkbox"/> General assistant</td> <td><input type="checkbox"/> No cadre is understaffed</td> </tr> <tr> <td><input type="checkbox"/> Don't know</td> <td><input type="checkbox"/> Prefer not to answer</td> <td></td> </tr> </table>	<input checked="" type="checkbox"/> Doctor	<input checked="" type="checkbox"/> Professional nurse	<input type="checkbox"/> Enrolled nurse	<input type="checkbox"/> Enrolled nurse assistant	<input type="checkbox"/> Pharmacist	<input type="checkbox"/> Assistant pharmacist	<input checked="" type="checkbox"/> Lab technician	<input type="checkbox"/> Lay counselors	<input type="checkbox"/> Linkage officers	<input type="checkbox"/> Adherence club facilitators	<input type="checkbox"/> Data capturer	<input type="checkbox"/> Security guard	<input type="checkbox"/> Cleaner	<input type="checkbox"/> General assistant	<input type="checkbox"/> No cadre is understaffed	<input type="checkbox"/> Don't know	<input type="checkbox"/> Prefer not to answer	
<input checked="" type="checkbox"/> Doctor	<input checked="" type="checkbox"/> Professional nurse	<input type="checkbox"/> Enrolled nurse																	
<input type="checkbox"/> Enrolled nurse assistant	<input type="checkbox"/> Pharmacist	<input type="checkbox"/> Assistant pharmacist																	
<input checked="" type="checkbox"/> Lab technician	<input type="checkbox"/> Lay counselors	<input type="checkbox"/> Linkage officers																	
<input type="checkbox"/> Adherence club facilitators	<input type="checkbox"/> Data capturer	<input type="checkbox"/> Security guard																	
<input type="checkbox"/> Cleaner	<input type="checkbox"/> General assistant	<input type="checkbox"/> No cadre is understaffed																	
<input type="checkbox"/> Don't know	<input type="checkbox"/> Prefer not to answer																		

## Clinic Conditions and Patient Safety

### What is the Condition of the Building?

No Data for this Indicator

### What is the Condition of the Toilets?

No Data for this Indicator

### How Clean is the Facility

No Data for this Indicator

### Facility Manager: Is there enough space in the facility to meet patient's needs?

Facility Responses:1

**No, we require something additional**

<input checked="" type="checkbox"/> Patients waiting space	<input checked="" type="checkbox"/> Rooms for medical care	<input checked="" type="checkbox"/> Private HIV counseling or testing
<input type="checkbox"/> Laboratory space	<input checked="" type="checkbox"/> Files	<input checked="" type="checkbox"/> Data captureurs
<input type="checkbox"/> Adherence clubs	<input checked="" type="checkbox"/> Pharmacy	<input type="checkbox"/> Storage
<input type="checkbox"/> Other	<input type="checkbox"/> Don't know	<input type="checkbox"/> Prefer not to answer

## Access to Medicines and Shortages/Stockouts

### Patient Reports of Medicine Shortage(s)

No Data for this Indicator

### Any Patients left without the Medicine due to Shortage

No Data for this Indicator

### Patient Reports of Medicine Shortage(s)

#### Patient Reports of Medicine Shortage(s)

<input type="checkbox"/> HIV medicine	<input type="checkbox"/> PrEP	<input type="checkbox"/> TB medicine
<input type="checkbox"/> Contraceptives	<input type="checkbox"/> Pregnancy Test	<input type="checkbox"/> Vaccines
<input type="checkbox"/> Bandages (or other dry stock)	<input type="checkbox"/> Other medicines or tests	<input type="checkbox"/> None of the above
<input type="checkbox"/> Don't know	<input type="checkbox"/> Prefer not to answer	

#### Contraception shortage(s)

<input type="checkbox"/> Condoms (male/external)	<input type="checkbox"/> Female/internal condoms	<input type="checkbox"/> Birth control pill
<input type="checkbox"/> Injection	<input type="checkbox"/> Implant	<input type="checkbox"/> IUD (interuterine device)
<input type="checkbox"/> Other	<input type="checkbox"/> Don't know	<input type="checkbox"/> Prefer not to answer

#### HIV medication shortage(s)

<input type="checkbox"/> First Line FDC	<input type="checkbox"/> DTG-Based First Line FDC	<input type="checkbox"/> Dumiva (ABC/3TC)
<input type="checkbox"/> Lamivudine (3TC)	<input type="checkbox"/> Emtricitabine (FTC)	<input type="checkbox"/> Abacavir (ABC)
<input type="checkbox"/> Zidovudine (AZT)	<input type="checkbox"/> Lobinavir/Ritonavir (LPV/r)	<input type="checkbox"/> Atazanavir/Ritonavir (ATV/r)
<input type="checkbox"/> Dolutegravir (DTG)	<input type="checkbox"/> Nevirapine (NVP)	<input type="checkbox"/> Other
<input type="checkbox"/> Don't Know	<input type="checkbox"/> Prefer not to answer	<input type="checkbox"/> EFV-Based First Line FDC

### Facility Staff Reports of Medicine Shortage(s)

#### Facility Staff Reports of Medicine Shortage(s)

<input type="checkbox"/> HIV medicine	<input type="checkbox"/> PrEP	<input type="checkbox"/> TB medicine
<input type="checkbox"/> Contraceptives	<input type="checkbox"/> Pregnancy Test	<input type="checkbox"/> Vaccines
<input type="checkbox"/> Bandages (or other dry stock)	<input type="checkbox"/> Other medicines or diagnostic tests	<input checked="" type="checkbox"/> None of the above
<input type="checkbox"/> Don't know	<input type="checkbox"/> Prefer not to answer	

#### Facility Staff: Contraception Shortage(s)

<input type="checkbox"/> Condoms (male/external)	<input type="checkbox"/> Female/internal condoms	<input type="checkbox"/> Birth control pill
<input type="checkbox"/> Injection	<input type="checkbox"/> Implant	<input type="checkbox"/> IUD (interuterine device)
<input type="checkbox"/> Other	<input type="checkbox"/> Don't know	<input type="checkbox"/> Prefer not to answer

#### HIV medication shortage(s)

<input type="checkbox"/> First Line FDC	<input type="checkbox"/> DTG-Based First Line FDC	<input type="checkbox"/> Dumiva (ABC/3TC)
<input type="checkbox"/> Lamivudine (3TC)	<input type="checkbox"/> Emtricitabine (FTC)	<input type="checkbox"/> Abacavir (ABC)
<input type="checkbox"/> Zidovudine (AZT)	<input type="checkbox"/> Lobinavir/Ritonavir (LPV/r)	<input type="checkbox"/> Atazanavir/Ritonavir (ATV/r)
<input type="checkbox"/> Nevirapine (NVP)	<input type="checkbox"/> Other	<input type="checkbox"/> Don't Know
<input type="checkbox"/> Prefer not to answer	<input type="checkbox"/> EFV-Based First Line FDC	<input type="checkbox"/> Dolutegravir (DTG)

## ARV Collection and Access

<p><b>Where do you Collect ARVs?</b></p> <p>No Data for this Indicator</p>	<p><b>Length of HIV medicine refill?</b></p> <p>No Data for this Indicator</p>
<p><b>When Patients Miss a Visit to Collect ARVs:</b></p> <p>No Data for this Indicator</p>	<p><b>When a patient misses a visit, what happens the next time the patients comes to collect ARVs?</b></p> <p>No Data for this Indicator</p>
<p><b>Would Patients Like to Collect ARVs Closer to Home?</b></p> <p>No Data for this Indicator</p>	

## Adherence Clubs

<p><b>If Not in an Adherence Club Already, Are you Aware of Them at this Facility?</b></p> <p>No Data for this Indicator</p>	<p><b>Adherence Club Staffing</b></p> <p>Total Adherence Clubs at Facility: 63</p> <ul style="list-style-type: none"> <li>• Facility-Based Clubs: 53</li> <li>• Community-Based Clubs: 10</li> </ul> <p>Number of Adherence Club Facilitators: 2</p> <p>Number of Adherence Club Nurses: 2</p> <p>Adherence Clubs per Facilitator: 32</p> <div style="border: 1px solid black; padding: 5px;"> <p>This ranks:</p> <ul style="list-style-type: none"> <li>• 7 of 42 Facilities Nationally (Top Quarter)</li> <li>• 2 of 2 Facilities in the Province (Bottom Quarter)</li> <li>• 2 of 2 Facilities in the District (Bottom Quarter)</li> </ul> </div>									
<p><b>Does the Adherence Club make HIV medicine pick up faster?</b></p> <p>No Data for this Indicator</p>										
<p><b>Is there peer support from PLHIV in the club?</b></p> <p>No Data for this Indicator</p>										
<p><b>Does the Adherence Club provide information about the importance of taking your HIV medicine?</b></p> <p>No Data for this Indicator</p>	<p><b>Topics Covered in the Adherence Club</b></p> <table border="1"> <tr> <td><input checked="" type="checkbox"/> Side effects of medicines</td> <td><input checked="" type="checkbox"/> Why patients should adhere to their ARVs</td> <td><input checked="" type="checkbox"/> Different medicine options, such as new drugs (ex. Doloutegravir)</td> </tr> <tr> <td><input type="checkbox"/> Other</td> <td><input type="checkbox"/> None</td> <td><input type="checkbox"/> Don't know</td> </tr> <tr> <td><input type="checkbox"/> Prefer not to answer</td> <td></td> <td></td> </tr> </table>	<input checked="" type="checkbox"/> Side effects of medicines	<input checked="" type="checkbox"/> Why patients should adhere to their ARVs	<input checked="" type="checkbox"/> Different medicine options, such as new drugs (ex. Doloutegravir)	<input type="checkbox"/> Other	<input type="checkbox"/> None	<input type="checkbox"/> Don't know	<input type="checkbox"/> Prefer not to answer		
<input checked="" type="checkbox"/> Side effects of medicines	<input checked="" type="checkbox"/> Why patients should adhere to their ARVs	<input checked="" type="checkbox"/> Different medicine options, such as new drugs (ex. Doloutegravir)								
<input type="checkbox"/> Other	<input type="checkbox"/> None	<input type="checkbox"/> Don't know								
<input type="checkbox"/> Prefer not to answer										



# Kagisanong Clinic Monitoring Report

Free State - Mangaung: 2021 Q1

## Access to Viral Load Testing / Information

**Do Patients Know Their Viral Load?**

No Data for this Indicator

**Have Patients had a Viral Load Test in the Past Year?**

No Data for this Indicator

**Did a Health Worker Explain the Viral Load Test Result?**

No Data for this Indicator

**Treatment Literacy: Do Patients Understand Viral Load and their Health?**

No Data for this Indicator

**Treatment Literacy: Do Patients Understand Viral Load and Transmission?**

No Data for this Indicator

## Confidentiality and Privacy

**Have Patients been Asked to Participate in Index Testing?**

No Data for this Indicator

**Did a Health Worker Tell You You can Refuse to Participate in Index Testing?**

No Data for this Indicator

**Do Patients Feel this Facility Keep People's HIV Status Confidential and Private?**

No Data for this Indicator

## Psycho-Social Support for PLHIV

**Is Psycho-Social Counseling Available for PLHIV?**

No Data for this Indicator

**Is Psycho-Social Counseling Available for PLHIV?**

No Data for this Indicator

## PrEP and DTG-Related Contraceptive Access

**What patients are offered PrEP? Select all that apply**

<input type="checkbox"/> Adolescent girls/young women	<input type="checkbox"/> All women	<input type="checkbox"/> Men who have sex with men
<input checked="" type="checkbox"/> Sex workers	<input type="checkbox"/> People who inject drugs	<input type="checkbox"/> Anyone who is sexually active
<input type="checkbox"/> Other	<input type="checkbox"/> Don't know	<input type="checkbox"/> Prefer not to answer

**Are Women Who are On or Switching to Dolutegravir-Based Regimens Offered Contraception?**

Facility Responses:1

**Yes**

## COVID-19 Disruptions

**Is the clinic currently open during the COVID-19 crisis?**

Yes the clinic is open but the clinic is only serving patients outside—patients do not enter the facility

**Is the clinic faced with any of the following issues because of the COVID-19 crisis?**

<input checked="" type="checkbox"/> There is no physical distancing inside the clinic grounds	<input checked="" type="checkbox"/> There is no physical distancing outside the gates of the clinic	<input type="checkbox"/> There is no access to soap and water
<input type="checkbox"/> There is no access to hand sanitiser	<input type="checkbox"/> Health workers are not wearing masks	<input type="checkbox"/> Health workers are not wearing masks properly
<input type="checkbox"/> Chronic patients are not entering the facility — they wait for medicines outside the gates	<input type="checkbox"/> The facility is not screening people for COVID-19 symptoms	<input type="checkbox"/> Clinical staff in the facility do not have enough PPE (masks, sanitiser)
<input type="checkbox"/> Non-clinical staff in the facility do not have enough PPE (masks, sanitiser)	<input type="checkbox"/> CHWs/CCGs do not have enough PPE (masks, sanitiser)	<input type="checkbox"/> Other
<input type="checkbox"/> None of the above	<input type="checkbox"/> There is no access to hand sanitiser	

**Have you had any of the following issues getting healthcare because of the COVID-19 crisis?**

No Data for this Indicator

**Facility Manager: Have you had any of the following issues at your clinic because of the COVID-19 crisis?**

<input type="checkbox"/> We are experiencing more stockouts or shortages of medicines that usual	<input type="checkbox"/> We are experiencing more shortages of personal protective equipment for staff than usual	<input type="checkbox"/> We can only serve patients at the gate—patients do not enter the facility
<input type="checkbox"/> We have more restricted hours of operation than usual	<input checked="" type="checkbox"/> We have higher patient wait times that usual	<input checked="" type="checkbox"/> We are operating with fewer staff than usual
<input type="checkbox"/> The clinic has been completely closed for a period of time	<input type="checkbox"/> We can serve less patients than usual	<input type="checkbox"/> None of the above
<input type="checkbox"/> Other		

## TB Infection Control

**Details**      **Green = 0 No**      **Yellow = 1-2 No**      **Red = 2+ No**      **Clinic Result: INCOMPLETE (To Few Data Points)**

### Enough room in the waiting area?

No Data for this Indicator

Of 435 Facility Observations:

- Yes: 208
- No: 227

### Time Patients Spend at the Facility?

No Data for this Indicator

This ranks:

No Ranking Data Available

### Were the Facility Windows Open?

No Data for this Indicator

Of 435 Facility Observations:

- Yes: 400
- No: 35

### Are people being asked for TB symptoms?

No Data for this Indicator

This ranks:

No Ranking Data Available

### Are people who are coughing in a separate room?

No Data for this Indicator

This ranks:

No Ranking Data Available

### Are there posters telling patient to cover mouth when coughing/sneezing?

No Data for this Indicator

Of 435 Facility Observations:

- Yes: 379
- No: 56