

Facility Hours and Waiting Times

<p>Facility is Open 24 Hours</p> <p style="text-align: right;">No</p> <div style="border: 1px solid black; padding: 5px;"> <p>Open Time M-F: 7:30 Open Time Sat: NA Average stop time: NA</p> <p>NDoH May 2019 Circular: "Facilities must be open from 5.00 - 19.00, as well as 8.00 - 16.00 on Saturdays."</p> </div>	<p>Time Patients Spend at the Facility?</p> <p>No Data for this Indicator</p>	<p>Earliest Patient Arrival Time</p> <p>No Data for this Indicator</p>
<p>Are the Queues at the Facility Long?</p> <p>No Data for this Indicator</p>	<p>Please specify the other reasons why the queues are long</p> <p>No Data for this Indicator</p>	<p>How Safe is the Facility to Wait Before it Opens?</p> <p>No Data for this Indicator</p>

Facility Staff

<p>Are there Enough Staff at the Facility?</p> <p>No Data for this Indicator</p>	<p>Are Staff Friendly and Professional?</p> <p>No Data for this Indicator</p>																		
<p>Facility Manager: Does the Facility have Enough Staff?</p> <p style="text-align: right;">No</p> <p style="text-align: right; font-size: small;">Facility Responses: 1</p>	<p>Which Cadres are Understaffed?</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td><input type="checkbox"/> Doctor</td> <td><input type="checkbox"/> Professional nurse</td> <td><input type="checkbox"/> Enrolled nurse</td> </tr> <tr> <td><input checked="" type="checkbox"/> Enrolled nurse assistant</td> <td><input type="checkbox"/> Pharmacist</td> <td><input checked="" type="checkbox"/> Assistant pharmacist</td> </tr> <tr> <td><input type="checkbox"/> Lab technician</td> <td><input type="checkbox"/> Lay counselors</td> <td><input type="checkbox"/> Linkage officers</td> </tr> <tr> <td><input type="checkbox"/> Adherence club facilitators</td> <td><input type="checkbox"/> Data capturer</td> <td><input type="checkbox"/> Security guard</td> </tr> <tr> <td><input checked="" type="checkbox"/> Cleaner</td> <td><input type="checkbox"/> General assistant</td> <td><input type="checkbox"/> No cadre is understaffed</td> </tr> <tr> <td><input type="checkbox"/> Don't know</td> <td><input type="checkbox"/> Prefer not to answer</td> <td></td> </tr> </table>	<input type="checkbox"/> Doctor	<input type="checkbox"/> Professional nurse	<input type="checkbox"/> Enrolled nurse	<input checked="" type="checkbox"/> Enrolled nurse assistant	<input type="checkbox"/> Pharmacist	<input checked="" type="checkbox"/> Assistant pharmacist	<input type="checkbox"/> Lab technician	<input type="checkbox"/> Lay counselors	<input type="checkbox"/> Linkage officers	<input type="checkbox"/> Adherence club facilitators	<input type="checkbox"/> Data capturer	<input type="checkbox"/> Security guard	<input checked="" type="checkbox"/> Cleaner	<input type="checkbox"/> General assistant	<input type="checkbox"/> No cadre is understaffed	<input type="checkbox"/> Don't know	<input type="checkbox"/> Prefer not to answer	
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Clinic Conditions and Patient Safety

What is the Condition of the Building?

Total Observations:2

Building condition was:

Bad

<input type="checkbox"/> Broken furniture	<input type="checkbox"/> Broken windows or doors	<input checked="" type="checkbox"/> Broken roof or walls
<input checked="" type="checkbox"/> Other	<input type="checkbox"/> Don't know	

What is the Condition of the Toilets?

Total Observations:2

Toilet condition was:

Bad

<input checked="" type="checkbox"/> No soap	<input type="checkbox"/> No water	<input checked="" type="checkbox"/> No toilet paper
<input checked="" type="checkbox"/> No light	<input type="checkbox"/> Dirty	<input type="checkbox"/> Blocked
<input type="checkbox"/> Broken	<input type="checkbox"/> Out of order	<input type="checkbox"/> Don't Know

How Clean is the Facility

No Data for this Indicator

Facility Manager: Is there enough space in the facility to meet patient's needs?

Facility Responses:1

No, we require something additional

<input checked="" type="checkbox"/> Patients waiting space	<input checked="" type="checkbox"/> Rooms for medical care	<input type="checkbox"/> Private HIV counseling or testing
<input type="checkbox"/> Laboratory space	<input checked="" type="checkbox"/> Files	<input type="checkbox"/> Data captureurs
<input type="checkbox"/> Adherence clubs	<input type="checkbox"/> Pharmacy	<input type="checkbox"/> Storage
<input checked="" type="checkbox"/> Other	<input type="checkbox"/> Don't know	<input type="checkbox"/> Prefer not to answer

Access to Medicines and Shortages/Stockouts

Patient Reports of Medicine Shortage(s)

No Data for this Indicator

Any Patients left without the Medicine due to Shortage

No Data for this Indicator

Patient Reports of Medicine Shortage(s)

Patient Reports of Medicine Shortage(s)

<input type="checkbox"/> HIV medicine	<input type="checkbox"/> PrEP	<input type="checkbox"/> TB medicine
<input type="checkbox"/> Contraceptives	<input type="checkbox"/> Pregnancy Test	<input type="checkbox"/> Vaccines
<input type="checkbox"/> Bandages (or other dry stock)	<input type="checkbox"/> Other medicines or tests	<input type="checkbox"/> None of the above
<input type="checkbox"/> Don't know	<input type="checkbox"/> Prefer not to answer	

Contraception shortage(s)

<input type="checkbox"/> Condoms (male/external)	<input type="checkbox"/> Female/internal condoms	<input type="checkbox"/> Birth control pill
<input type="checkbox"/> Injection	<input type="checkbox"/> Implant	<input type="checkbox"/> IUD (interuterine device)
<input type="checkbox"/> Other	<input type="checkbox"/> Don't know	<input type="checkbox"/> Prefer not to answer

HIV medication shortage(s)

<input type="checkbox"/> First Line FDC	<input type="checkbox"/> DTG-Based First Line FDC	<input type="checkbox"/> Dumiva (ABC/3TC)
<input type="checkbox"/> Lamivudine (3TC)	<input type="checkbox"/> Emtricitabine (FTC)	<input type="checkbox"/> Abacavir (ABC)
<input type="checkbox"/> Zidovudine (AZT)	<input type="checkbox"/> Lobinavir/Ritonavir (LPV/r)	<input type="checkbox"/> Atazanavir/Ritonavir (ATV/r)
<input type="checkbox"/> Dolutegravir (DTG)	<input type="checkbox"/> Nevirapine (NVP)	<input type="checkbox"/> Other
<input type="checkbox"/> Don't Know	<input type="checkbox"/> Prefer not to answer	<input type="checkbox"/> EFV-Based First Line FDC

Facility Staff Reports of Medicine Shortage(s)

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<input type="checkbox"/> Prefer not to answer	<input type="checkbox"/> EFV-Based First Line FDC	<input type="checkbox"/> Dolutegravir (DTG)

ARV Collection and Access

<p>Where do you Collect ARVs?</p> <p>No Data for this Indicator</p>	<p>Length of HIV medicine refill?</p> <p>No Data for this Indicator</p>
<p>When Patients Miss a Visit to Collect ARVs:</p> <p>No Data for this Indicator</p>	<p>When a patient misses a visit, what happens the next time the patients comes to collect ARVs?</p> <p>No Data for this Indicator</p>
<p>Would Patients Like to Collect ARVs Closer to Home?</p> <p>No Data for this Indicator</p>	

Adherence Clubs

<p>If Not in an Adherence Club Already, Are you Aware of Them at this Facility?</p> <p>No Data for this Indicator</p>	<p>Adherence Club Staffing</p> <p>Total Adherence Clubs at Facility: 1</p> <ul style="list-style-type: none"> • Facility-Based Clubs: 1 • Community-Based Clubs: 0 <p>Number of Adherence Club Facilitators: NA</p> <p>Number of Adherence Club Nurses: 1</p> <p>Adherence Clubs per Facilitator: NA</p> <div style="border: 1px solid black; padding: 5px;"> <p>This ranks:</p> <p>No Ranking Data Available</p> </div>									
<p>Does the Adherence Club make HIV medicine pick up faster?</p> <p>No Data for this Indicator</p>										
<p>Is there peer support from PLHIV in the club?</p> <p>No Data for this Indicator</p>										
<p>Does the Adherence Club provide information about the importance of taking your HIV medicine?</p> <p>No Data for this Indicator</p>	<p>Topics Covered in the Adherence Club</p> <table border="1"> <tr> <td><input checked="" type="checkbox"/> Side effects of medicines</td> <td><input type="checkbox"/> Why patients should adhere to their ARVs</td> <td><input type="checkbox"/> Different medicine options, such as new drugs (ex. Doloutegravir)</td> </tr> <tr> <td><input checked="" type="checkbox"/> Other</td> <td><input type="checkbox"/> None</td> <td><input type="checkbox"/> Don't know</td> </tr> <tr> <td><input type="checkbox"/> Prefer not to answer</td> <td></td> <td></td> </tr> </table>	<input checked="" type="checkbox"/> Side effects of medicines	<input type="checkbox"/> Why patients should adhere to their ARVs	<input type="checkbox"/> Different medicine options, such as new drugs (ex. Doloutegravir)	<input checked="" type="checkbox"/> Other	<input type="checkbox"/> None	<input type="checkbox"/> Don't know	<input type="checkbox"/> Prefer not to answer		
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Nomangesi Jayiya Clinic Monitoring Report

Eastern Cape - Nelson Mandela Bay: 2021 Q1

Access to Viral Load Testing / Information

Do Patients Know Their Viral Load?

No Data for this Indicator

Have Patients had a Viral Load Test in the Past Year?

No Data for this Indicator

Did a Health Worker Explain the Viral Load Test Result?

No Data for this Indicator

Treatment Literacy: Do Patients Understand Viral Load and their Health?

No Data for this Indicator

Treatment Literacy: Do Patients Understand Viral Load and Transmission?

No Data for this Indicator

Confidentiality and Privacy

Have Patients been Asked to Participate in Index Testing?

No Data for this Indicator

Did a Health Worker Tell You You can Refuse to Participate in Index Testing?

No Data for this Indicator

Do Patients Feel this Facility Keep People's HIV Status Confidential and Private?

No Data for this Indicator

Psycho-Social Support for PLHIV

Is Psycho-Social Counseling Available for PLHIV?

No Data for this Indicator

Is Psycho-Social Counseling Available for PLHIV?

No Data for this Indicator

PrEP and DTG-Related Contraceptive Access

What patients are offered PrEP? Select all that apply

<input checked="" type="checkbox"/> Adolescent girls/young women	<input type="checkbox"/> All women	<input type="checkbox"/> Men who have sex with men
<input type="checkbox"/> Sex workers	<input type="checkbox"/> People who inject drugs	<input type="checkbox"/> Anyone who is sexually active
<input checked="" type="checkbox"/> Other	<input type="checkbox"/> Don't know	<input type="checkbox"/> Prefer not to answer

Are Women Who are On or Switching to Dolutegravir-Based Regimens Offered Contraception?

Facility Responses:1

Yes

COVID-19 Disruptions

Is the clinic currently open during the COVID-19 crisis?

Yes the clinic is open, and patients can enter the facility

Is the clinic faced with any of the following issues because of the COVID-19 crisis?

<input type="checkbox"/> There is no physical distancing inside the clinic grounds	<input type="checkbox"/> There is no physical distancing outside the gates of the clinic	<input type="checkbox"/> There is no access to soap and water
<input type="checkbox"/> There is no access to hand sanitiser	<input type="checkbox"/> Health workers are not wearing masks	<input type="checkbox"/> Health workers are not wearing masks properly
<input type="checkbox"/> Chronic patients are not entering the facility — they wait for medicines outside the gates	<input type="checkbox"/> The facility is not screening people for COVID-19 symptoms	<input type="checkbox"/> Clinical staff in the facility do not have enough PPE (masks, sanitiser)
<input type="checkbox"/> Non-clinical staff in the facility do not have enough PPE (masks, sanitiser)	<input type="checkbox"/> CHWs/CCGs do not have enough PPE (masks, sanitiser)	<input checked="" type="checkbox"/> Other
<input checked="" type="checkbox"/> None of the above	<input type="checkbox"/> There is no access to hand sanitiser	

Have you had any of the following issues getting healthcare because of the COVID-19 crisis?

No Data for this Indicator

Facility Manager: Have you had any of the following issues at your clinic because of the COVID-19 crisis?

<input type="checkbox"/> We are experiencing more stockouts or shortages of medicines that usual	<input type="checkbox"/> We are experiencing more shortages of personal protective equipment for staff than usual	<input type="checkbox"/> We can only serve patients at the gate—patients do not enter the facility
<input type="checkbox"/> We have more restricted hours of operation than usual	<input type="checkbox"/> We have higher patient wait times than usual	<input type="checkbox"/> We are operating with fewer staff than usual
<input checked="" type="checkbox"/> The clinic has been completely closed for a period of time	<input type="checkbox"/> We can serve less patients than usual	<input type="checkbox"/> None of the above
<input type="checkbox"/> Other		

TB Infection Control

Details Green = 0 No Yellow = 1-2 No Red = 2+ No Clinic Result: **YELLOW**

Enough room in the waiting area?

Most recent observation:

No

Of 435 Facility Observations:

- Yes: 208
- No: 227

Time Patients Spend at the Facility?

No Data for this Indicator

This ranks:

No Ranking Data Available

Were the Facility Windows Open?

Most recent observation:

Yes

Of 435 Facility Observations:

- Yes: 400
- No: 35

Are people being asked for TB symptoms?

No Data for this Indicator

This ranks:

No Ranking Data Available

Are people who are coughing in a separate room?

No Data for this Indicator

This ranks:

No Ranking Data Available

Are there posters telling patient to cover mouth when coughing/sneezing?

Most recent observation:

No

Of 435 Facility Observations:

- Yes: 379
- No: 56