

Facility Hours and Waiting Times

Often public healthcare users experience long waiting times — spending hours at each visit to the clinic. This simply does not work well for most people, particularly working people and those in school. Having people living with HIV spend an extended time at a clinic, simply to collect ART refills, increases the risk of that person disengaging from care.

Time Patients Spend at the Facility?

Patient Responses: 193

Amount of time spent:

3:41

Facility Results

Amadiba Clinic	3:10
Tabankulu CHC	3:15
Mount Ayliff Gateway Clinic	3:22
Imizizi Clinic	3:24
St Patrick's Gateway Clinic	3:33
Isikelo Clinic	3:35
Matatiele Community Clinic	3:39
Maluti CHC	4:18
Mount Frere Gateway Clinic	4:46

Comparison Results

National Average:	4:15
Provincial Average:	4:45
Best District Result:	2:00
Worst District Result:	7:13

Earliest Patient Arrival Time

Patient Responses: 195

Earliest arrival time

6:02

Facility Results

Tabankulu CHC	6:35
Mount Ayliff Gateway Clinic	6:23
Mount Frere Gateway Clinic	6:18
Amadiba Clinic	6:12
Isikelo Clinic	6:01
Maluti CHC	5:52
Imizizi Clinic	5:46
Matatiele Community Clinic	5:44
St Patrick's Gateway Clinic	5:13

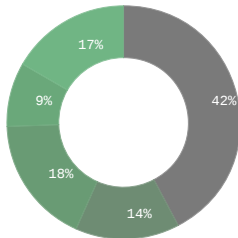
Comparison Results

National Average:	5:47
Provincial Average:	5:50
Best District Result:	7:09
Worst District Result:	4:39

How Safe is the Facility to Wait Before it Opens?

Patient Responses: 90

Very Unsafe:	42%
Unsafe:	14%
Neither Safe or Unsafe:	18%
Safe:	9%
Very Safe:	17%



District Score*

2.43

Comparison Results

National Average:	3.14
Provincial Average:	3.17
Best District Result:	4.98
Worst District Result:	1.43

* Scores based on average of all survey responses with a maximum score of 5 and a minimum score of 1. **HIGHER scores are better.**

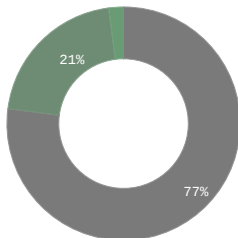
Facility Results

Matatiele Community Clinic	4.33
Mount Ayliff Gateway Clinic	4.33
Maluti CHC	3.62
Tabankulu CHC	3.2
Mount Frere Gateway Clinic	2.5
Isikelo Clinic	2.38
Imizizi Clinic	1.62
Amadiba Clinic	1.33
St Patrick's Gateway Clinic	1.27

Are the Queues at the Facility Long?

Patient Responses: 196

Yes:	77%
No:	21%
Dont know:	2%



District Score*

77%

Comparison Results

National Average:	66%
Provincial Average:	67%
Best District Result:	33%
Worst District Result:	98%

* Percent of survey responses responding "Yes" (excluding "Don't Know") **LOWER scores are better.**

Facility Results

Matatiele Community Clinic	53
Mount Ayliff Gateway Clinic	60
Mount Frere Gateway Clinic	63
Tabankulu CHC	65
Isikelo Clinic	75
Maluti CHC	91
St Patrick's Gateway Clinic	95
Amadiba Clinic	100
Imizizi Clinic	100

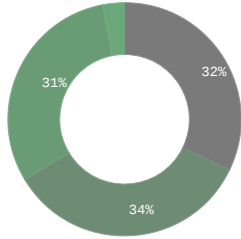
Facility Staff

Human resource shortages are a major issue in South Africa. Ensuring access to quality healthcare services and ensuring everyone living with HIV and TB gets access to treatment and care depends largely on having enough qualified and committed staff. However, often there are not enough open positions to employ the health workers we need. These shortages lead to long waiting times, longer hospital stays, higher numbers of deaths, and increased pressure on the few staff in place.

Are there Enough Staff at the Facility?

Patient Responses: 199

Always:	32%
Sometimes:	34%
Never:	31%
Dont know:	3%



District Score*

1.02

Comparison Results

National Average:	1.17
Provincial Average:	1.05
Best District Result:	2.0
Worst District Result:	0.21

* Scores based on average point value of each response with a maximum score of 2 and a minimum score of 0. **HIGHER scores are better.**

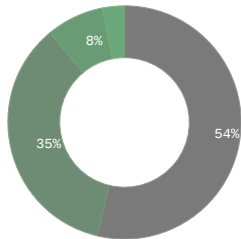
Facility Results

Tabankulu CHC	1.76
Mount Ayliff Gateway Clinic	1.58
Maluti CHC	1.3
Matatiele Community Clinic	1.28
Mount Frere Gateway Clinic	1.23
Imizizi Clinic	0.67
St Patrick's Gateway Clinic	0.58
Isikelo Clinic	0.42
Amadiba Clinic	0.26

Are Staff Friendly and Professional?

Patient Responses: 199

Yes:	54%
Sometimes:	35%
Never:	8%
Dont know:	3%



District Score*

1.47

Comparison Results

National Average:	1.59
Provincial Average:	1.58
Best District Result:	2.0
Worst District Result:	1.03

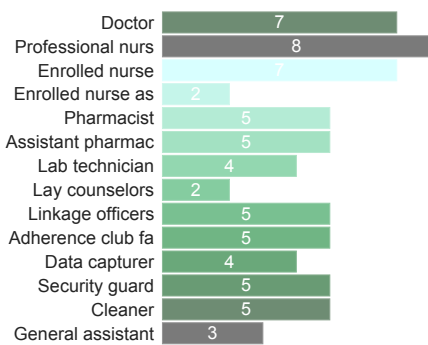
* Scores based on average point value of each response with a maximum score of 2 and a minimum score of 0. **HIGHER scores are better.**

Facility Results

Mount Ayliff Gateway Clinic	1.86
Isikelo Clinic	1.71
Tabankulu CHC	1.65
Amadiba Clinic	1.58
Mount Frere Gateway Clinic	1.56
Imizizi Clinic	1.43
Maluti CHC	1.17
Matatiele Community Clinic	1.11
St Patrick's Gateway Clinic	1.11

Which Cadres are Understaffed?

Facility Responses: 9



Facility Results

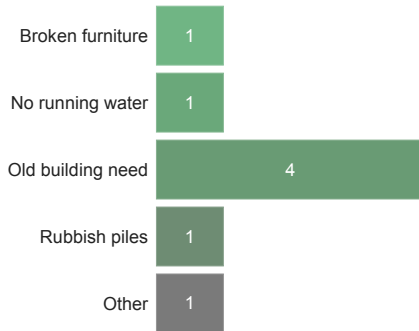
	Doctor	Professional nurse	Enrolled nurse	Enrolled nurse assistant	Pharmacist	Assistant pharmacist	Lab technician	Lay counselors	Linkage officers	Adherence club facilitators	Data capturer	Security guard	Cleaner	General assistant
Mount Ayliff Gateway Clinic	1.0	1.0	1.0		1.0		1.0	1.0	1.0	1.0		1.0		
St Patrick's Gateway Clinic	1.0	1.0	1.0		1.0		1.0		1.0	1.0				
Isikelo Clinic		1.0	1.0			1.0				1.0		1.0		
Matatiele Community Clinic	1.0	1.0			1.0		1.0							
Mount Frere Gateway Clinic					1.0	1.0						1.0	1.0	
Tabankulu CHC	1.0	1.0	1.0										1.0	
Imizizi Clinic	1.0	1.0	1.0	1.0	1.0	1.0			1.0	1.0	1.0	1.0	1.0	1.0
Maluti CHC	1.0	1.0	1.0	1.0		1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0	1.0
Amadiba Clinic	1.0	1.0	1.0			1.0			1.0	1.0	1.0	1.0	1.0	1.0

Clinic Conditions

In some cases, clinics monitored through Ritshidze are found to be in a bad condition, with buildings that are dirty or in disrepair, and toilets that are either dysfunctional, unclean or without soap or toilet paper. At other times clinics are too small to meet the needs of patients and more space is required for people to wait, or to provide medical care, or for filing systems or storage. It is important that clinics have enough space and are maintained in a good condition to provide a clean, safe and effective environment to meet the needs of both patients and staff.

Concerns with the Condition of Building:

Total Observations: 5



Facility Results

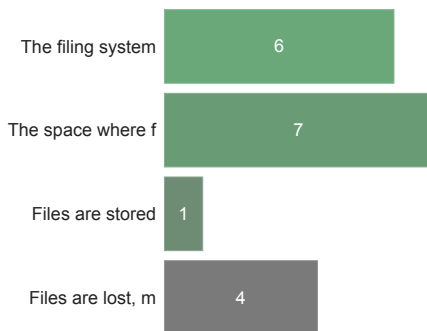
	Broken furniture	No running water at the facility	Old building needs renovation	Rubbish piles	Other
Amadiba Clinic	1.0		1.0		
Imizizi Clinic		1.0	1.0		
St Patrick's Gateway Clinic			1.0	1.0	
Isikelo Clinic					1.0
Mount Frere Gateway Clinic			1.0		

What do you need more space for?

Facility Responses: 0

What is in bad condition? Please select all that apply:

Total Observations: 7



Facility Results

	The filing system is messy	The space where files are stored is too small	Files are stored where patients can access them	Files are lost, missing or misplaced
Maluti CHC	3.0	3.0	2.0	1.0
Imizizi Clinic	1.0	1.0		1.0
St Patrick's Gateway Clinic	1.0	1.0		1.0
Amadiba Clinic		1.0		1.0
Isikelo Clinic	1.0	1.0		

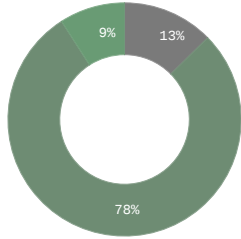
Access to Medicines and Shortages/Stockouts

Stockouts and shortages of ARVs, TB medicines, contraceptives and other medicines cause disruption, confusion, cost, and can detrimentally affect treatment adherence. Where stockouts and shortages are revealed through monitoring — especially where people are sent home empty handed — these need to be urgently addressed.

Any Patients left without the Medicine due to Shortage

Patient Responses: 198

Yes:	13%
No:	78%
Don't know:	9%



District Score*

14%

Comparison Results

National Average:	11%
Provincial Average:	10%
Best District Result:	0%
Worst District Result:	50%

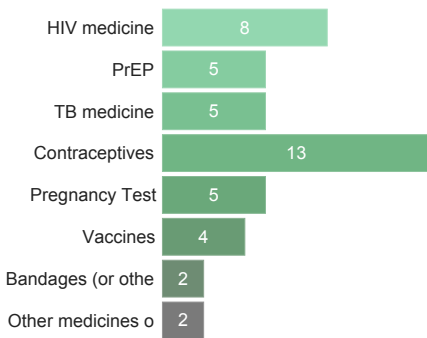
* Percent of survey responses responding "Yes" (excluding "Don't Know") **LOWER scores are better.**

Facility Results

Amadiba Clinic	0
St Patrick's Gateway Clinic	0
Isikelo Clinic	4
Mount Frere Gateway Clinic	4
Imizizi Clinic	5
Mount Ayliff Gateway Clinic	16
Tabankulu CHC	16
Maluti CHC	27
Matatiele Community Clinic	59

Patient Reports of Medicine Shortage(s)

Patient Responses: 25

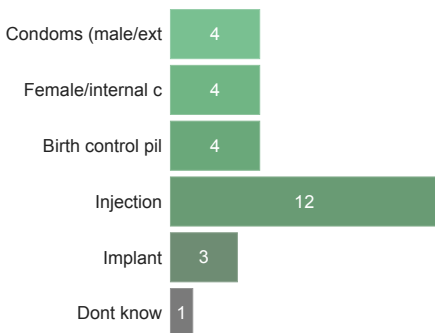


Facility Results

	HIV medicine	PrEP	TB medicine	Contraceptives	Pregnancy Test	Vaccines	Bandages (or other dry stock)	Other medicines or tests
Maluti CHC	3.0	2.0	2.0	1.0	1.0	3.0	1.0	1.0
Matatiele Community Clinic	4.0	3.0	3.0	6.0	3.0	1.0	1.0	
Imizizi Clinic	1.0							
Isikelo Clinic								1.0
Mount Ayliff Gateway Clinic				3.0				
Mount Frere Gateway Clinic					1.0			
Tabankulu CHC				3.0				

Contraception shortage(s)

Patient Responses: 13

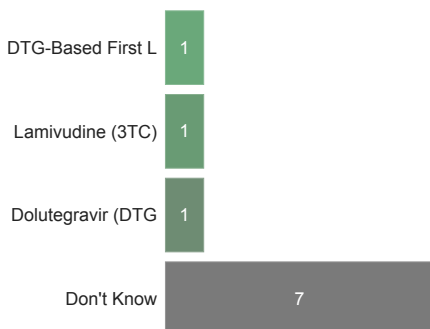


Facility Results

	Condoms (male/external)	Female/internal condoms	Birth control pill	Injection	Implant	Don't know
Maluti CHC	1.0	1.0	1.0	1.0	1.0	
Matatiele Community Clinic	3.0	3.0	3.0	5.0	2.0	1.0
Mount Ayliff Gateway Clinic				3.0		
Tabankulu CHC				3.0		

HIV medication shortage(s)

Patient Responses: 8



Facility Results

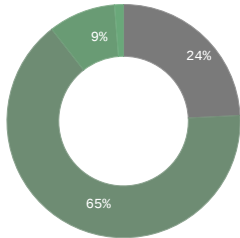
	DTG-Based First Line FDC	Lamivudine (3TC)	Dolutegravir (DTG)	Don't Know
Imizizi Clinic	1.0	1.0	1.0	
Maluti CHC				3.0
Matatiele Community Clinic				4.0

ARV Collection and Access

Currently many people in South Africa who could benefit from HIV treatment are not, with many people who are living with HIV not on treatment – either never having known their HIV status, or having started on treatment then disengaged from care. To ensure we get more people to start and importantly stay on treatment, it is critical to ensure that ARV collection is as quick and easy as possible. As such efforts should be made to support PLHIV with suppressed viral loads to receive extended ARV refills and be enrolled in a repeat prescription strategy (including external/internal pick up points or adherence clubs).

Length of HIV medicine refill?

1 month:	24%
2 months:	65%
3 months:	9%
6 months:	1%



District Score*

1.9

Comparison Results

National Average:	2.26
Provincial Average:	2.11
Best District Result:	4.0
Worst District Result:	1.64

* Scores based on average point value of each response with a maximum score of 6 and a minimum score of 0.25. **HIGHER scores are better.**

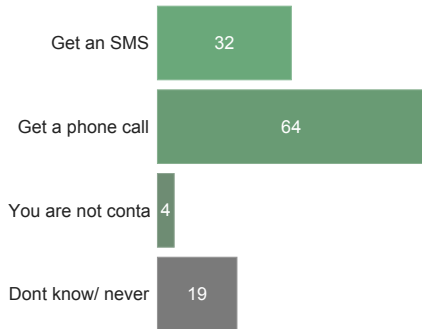
Patient Responses: 161

Facility Results

Matatiele Community Clinic	2.47
Maluti CHC	2.06
Amadiba Clinic	1.89
Imizizi Clinic	1.88
Mount Ayliff Gateway Clinic	1.85
Isikelo Clinic	1.8
Mount Frere Gateway Clinic	1.76
St Patrick's Gateway Clinic	1.76
Tabankulu CHC	1.74

When Patients Miss a Visit to Collect ARVs:

Patient Responses: 104

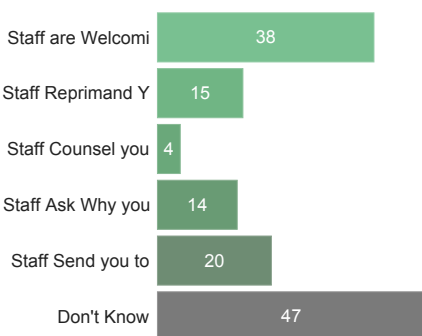


Facility Results

Facility	Get an SMS	Get a phone call	You are not contacted by the clinic	Don't know/ never missed a visit
Mount Ayliff Gateway Clinic		3.0	2.0	3.0
Mount Frere Gateway Clinic	3.0	3.0	2.0	1.0
Matatiele Community Clinic	5.0		1.0	4.0
Amadiba Clinic	1.0	18.0		
Imizizi Clinic	7.0	10.0		7.0
Isikelo Clinic	7.0	8.0		
Maluti CHC	2.0	12.0		2.0
St Patrick's Gateway Clinic	7.0	8.0		2.0
Tabankulu CHC		2.0		

When a patient misses a visit, what happens the next time the patients comes to collect ARVs?

Patient Responses: 103



Facility Results

Facility	Staff are Welcoming Back	Staff Reprimand You	Staff Counsel You on Adherence	Staff Ask Why you Missed Appt	Staff Send you to Back of Queue	Don't Know
Matatiele Community Clinic	1.0	1.0		2.0	4.0	3.0
St Patrick's Gateway Clinic	2.0	5.0	3.0	1.0	5.0	5.0
Maluti CHC	4.0	2.0		1.0	6.0	3.0
Imizizi Clinic	7.0	3.0		2.0	3.0	9.0
Mount Frere Gateway Clinic	4.0	1.0		1.0	1.0	3.0
Mount Ayliff Gateway Clinic	1.0			2.0	1.0	3.0
Isikelo Clinic	6.0	2.0	1.0			13.0
Amadiba Clinic	12.0	1.0		3.0		8.0
Tabankulu CHC	1.0			2.0		

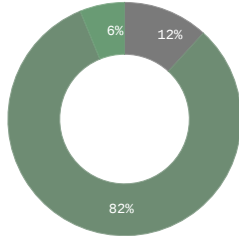
Adherence Clubs

Adherence clubs should simplify and adapt HIV services to both serve the needs of people living with HIV better and reduce unnecessary burdens on the health system. Adherence clubs provide space to get much-needed treatment literacy information and support PLHIV to remain adherent to treatment. Yet currently many adherence clubs have been suspended due to the COVID-19 pandemic. This suspension means our sample size for adherence club member responses is at times very low.

If Not in an Adherence Club Already, Are you Aware of Them at this Facility?

Patient Responses: 161

Yes:	12%
No:	82%
Dont know:	6%



District Score*

13%

Comparison Results

National Average:	41%
Provincial Average:	34%
Best District Result:	92%
Worst District Result:	0%

* Percent of survey responses responding "Yes" (excluding "Don't Know") **HIGHER scores are better.**

Facility Results

Maluti CHC	24
Amadiba Clinic	21
Mount Frere Gateway Clinic	17
Matatiele Community Clinic	14
Isikelo Clinic	13
Mount Ayliff Gateway Clinic	11
St Patrick's Gateway Clinic	6
Tabankulu CHC	6
Imizizi Clinic	0

Does the Adherence Club make HIV medicine pick up faster?

Total Responses: 0

District Score*

NA

Comparison Results

National Average:	93%
Provincial Average:	100%
Best District Result:	100%
Worst District Result:	0%

* Percent of survey responses responding "Yes" (excluding "Don't Know") **HIGHER scores are better.**

Facility Results

Information provided by the Adherence Club

Total Responses: 0

What clinical services are offered at an adherence club meeting?

Total Responses: 0

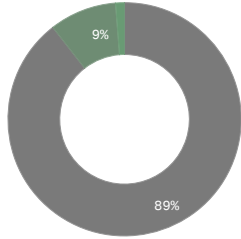
Access to Viral Load Testing / Information

Treatment and viral load literacy improves linkage rates and ART continuity as people living with HIV understand the importance of starting and remaining on treatment effectively. By becoming as informed as possible, PLHIV are empowered to take control of their own health and sex lives. However, sometimes PLHIV report that healthcare workers do not explain the results of viral load test results and at times PLHIV do not understand the benefits of having an undetectable viral load.

Have Patients had a Viral Load Test in the Past Year?

Patient Responses: 161

Yes:	89%
No:	9%
Dont know:	1%



District Score* **91%**

Comparison Results

National Average:	95%
Provincial Average:	94%
Best District Result:	100%
Worst District Result:	84%

* Percent of survey responses responding "Yes" (excluding "Don't Know") **HIGHER scores are better.**

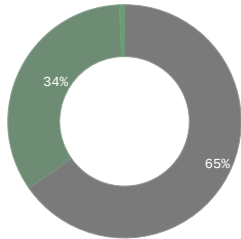
Facility Results

Matatiele Community Clinic	100
Amadiba Clinic	95
Imizizi Clinic	94
Maluti CHC	94
St Patrick's Gateway Clinic	94
Mount Ayliff Gateway Clinic	90
Tabankulu CHC	89
Mount Frere Gateway Clinic	81
Isikelo Clinic	80

Did a Health Worker Explain the Viral Load Test Result?

Patient Responses: 144

Yes:	65%
No:	34%
Dont know:	1%



District Score* **66%**

Comparison Results

National Average:	86%
Provincial Average:	80%
Best District Result:	100%
Worst District Result:	34%

* Percent of survey responses responding "Yes" (excluding "Don't Know") **HIGHER scores are better.**

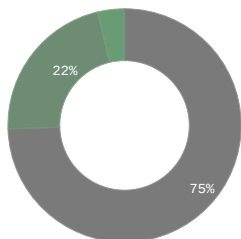
Facility Results

Imizizi Clinic	94
Mount Ayliff Gateway Clinic	78
Isikelo Clinic	75
Maluti CHC	71
Tabankulu CHC	69
Matatiele Community Clinic	64
Amadiba Clinic	61
St Patrick's Gateway Clinic	56
Mount Frere Gateway Clinic	25

Treatment Literacy: Do Patients Understand Viral Load and their Health?

Patient Responses: 161

Yes:	75%
No:	22%
Dont know:	4%



District Score* **0.75**

Comparison Results

National Average:	0.82
Provincial Average:	0.71
Best District Result:	1.0
Worst District Result:	0.41

* Scores based on average point value of each response with a maximum score of 1 and a minimum score of 0. **HIGHER scores are better.**

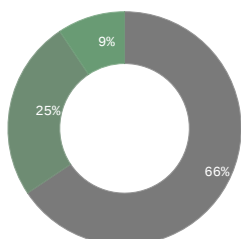
Facility Results

Mount Ayliff Gateway Clinic	1.0
Tabankulu CHC	0.89
Mount Frere Gateway Clinic	0.86
Maluti CHC	0.78
Imizizi Clinic	0.76
Matatiele Community Clinic	0.67
Amadiba Clinic	0.58
Isikelo Clinic	0.53
St Patrick's Gateway Clinic	0.53

Treatment Literacy: Do Patients Understand Viral Load and Transmission?

Patient Responses: 160

Yes:	66%
No:	25%
Dont know:	9%



District Score* **0.66**

Comparison Results

National Average:	0.74
Provincial Average:	0.67
Best District Result:	1.0
Worst District Result:	0.26

* Scores based on average point value of each response with a maximum score of 1 and a minimum score of 0. **HIGHER scores are better.**

Facility Results

Mount Ayliff Gateway Clinic	0.9
Matatiele Community Clinic	0.8
Mount Frere Gateway Clinic	0.75
Imizizi Clinic	0.71
Maluti CHC	0.67
Amadiba Clinic	0.53
Isikelo Clinic	0.53
Tabankulu CHC	0.53
St Patrick's Gateway Clinic	0.47

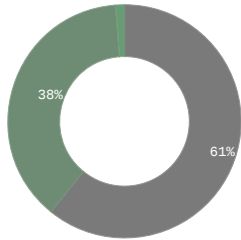
Index Testing

Index testing (aka Assisted Partner Notification Services or Contact Tracing) can help identify PLHIV earlier, get them access treatment to protect their health and interrupt onward transmission of HIV. However, if implemented poorly, index testing can cause harm to individuals, undermine their rights to consent, privacy, and confidentiality, it erodes trust in healthcare providers, and can put individuals at risk of violence. This is extremely important in the context of South Africa with a well-documented epidemic of gender-based violence. HIV diagnosis increases the risk of intimate partner violence (IPV). Improperly conducted or pressured participation in index testing exacerbates these risks. In order to be conducted safely, index testing must always be voluntary and there must always be screening to assess the risk of IPV. Where violence or risk of violence is reported, those partners should never be contacted. Instead people should be offered IPV services on site or by referral. Adverse-event monitoring systems must be in place to ensure clients are supported if they do experience any harms.

Have Patients been Asked to Participate in Index Testing?

Patient Responses: 161

Yes:	61%
No:	38%
Dont know:	1%



District Score* **62%**

Comparison Results

National Average:	66%
Provincial Average:	45%
Best District Result:	100%
Worst District Result:	3%

* Percent of survey responses responding "Yes" (excluding "Don't Know") **HIGHER scores are better.**

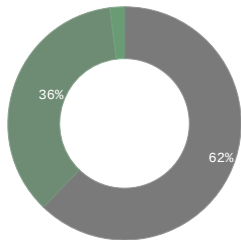
Facility Results

Matatiele Community Clinic	93
Isikelo Clinic	80
Maluti CHC	72
Imizizi Clinic	65
St Patrick's Gateway Clinic	65
Amadiba Clinic	59
Mount Ayliff Gateway Clinic	55
Tabankulu CHC	47
Mount Frere Gateway Clinic	33

Did a Health Worker Tell You You can Refuse to Participate in Index Testing?

Patient Responses: 98

Yes:	62%
No:	36%
Dont know:	2%



District Score* **64%**

Comparison Results

National Average:	81%
Provincial Average:	74%
Best District Result:	100%
Worst District Result:	0%

* Percent of survey responses responding "Yes" (excluding "Don't Know") **HIGHER scores are better.**

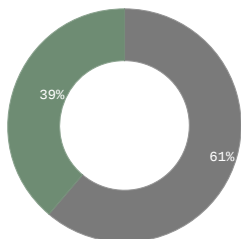
Facility Results

Imizizi Clinic	100
Isikelo Clinic	100
St Patrick's Gateway Clinic	100
Amadiba Clinic	90
Matatiele Community Clinic	69
Maluti CHC	62
Mount Ayliff Gateway Clinic	10
Mount Frere Gateway Clinic	0
Tabankulu CHC	0

Did the healthcare worker ask you about your risk of gender-based violence from your partner(s)?

Patient Responses: 98

Yes:	61%
No:	39%



District Score* **61%**

Comparison Results

National Average:	79%
Provincial Average:	72%
Best District Result:	100%
Worst District Result:	0%

* Percent of survey responses responding "Yes" (excluding "Don't Know") **HIGHER scores are better.**

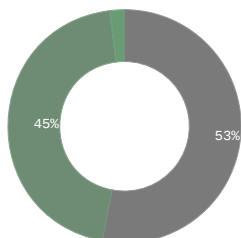
Facility Results

Imizizi Clinic	100
Isikelo Clinic	100
St Patrick's Gateway Clinic	100
Amadiba Clinic	90
Matatiele Community Clinic	64
Maluti CHC	62
Mount Ayliff Gateway Clinic	0
Mount Frere Gateway Clinic	0
Tabankulu CHC	0

Did the healthcare worker provide you with information on available gender-based violence services?

Patient Responses: 98

Yes:	53%
No:	45%
Dont know:	2%



District Score* **54%**

Comparison Results

National Average:	74%
Provincial Average:	67%
Best District Result:	100%
Worst District Result:	0%

* Percent of survey responses responding "Yes" (excluding "Don't Know") **HIGHER scores are better.**

Facility Results

Isikelo Clinic	100
Imizizi Clinic	91
Amadiba Clinic	90
St Patrick's Gateway Clinic	82
Matatiele Community Clinic	54
Maluti CHC	31
Mount Ayliff Gateway Clinic	9
Mount Frere Gateway Clinic	0
Tabankulu CHC	0

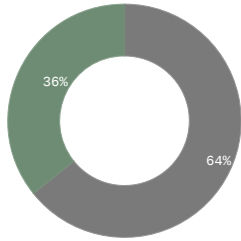
TB Infection Control

Six simple interventions are at the heart of how clinics can be part of turning the tide on TB infection — a disease that still kills close to 60,000 people a year in South Africa, according to the World Health Organization (WHO). By following a checklist of good practice, clinics can be safer for patients and staff. The six measures are: ensuring enough room and space for patients to wait without overcrowding; keeping windows open; ensuring there are TB information posters prominently displayed; reducing clinic waiting times to less than an average of an hour and 15 minutes; screening all arriving patients for TB symptoms; and separating patients who are coughing on arrival at the clinic. Previously there was a seventh item on the checklist. It was for people who are coughing to be given a mask to wear on arrival. However, since the onset of COVID-19, everyone has to by law be wearing a mask in a public place such as a clinic.

Enough room in the waiting area?

Total Observations: 14

Yes:	64%
No:	36%



District Score* **64%**

Comparison Results

National Average:	47%
Provincial Average:	43%
Best District Result:	75%
Worst District Result:	0%

* Percent of survey responses responding "Yes" (excluding "Don't Know") **HIGHER scores are better.**

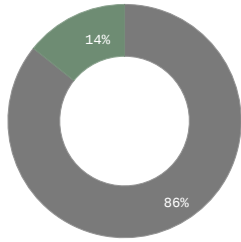
Facility Results

Matatiele Community Clinic	100
Mount Ayliff Gateway Clinic	100
Mount Frere Gateway Clinic	100
Tabankulu CHC	100
Maluti CHC	75
Amadiba Clinic	0
Imizizi Clinic	0
Isikelo Clinic	0
St Patrick's Gateway Clinic	0

Were the Facility Windows Open?

Total Observations: 14

Yes:	86%
No:	14%



District Score* **86%**

Comparison Results

National Average:	95%
Provincial Average:	89%
Best District Result:	100%
Worst District Result:	60%

* Percent of survey responses responding "Yes" (excluding "Don't Know") **HIGHER scores are better.**

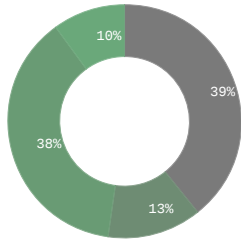
Facility Results

Amadiba Clinic	100
Imizizi Clinic	100
Isikelo Clinic	100
Matatiele Community Clinic	100
Mount Ayliff Gateway Clinic	100
Mount Frere Gateway Clinic	100
St Patrick's Gateway Clinic	100
Tabankulu CHC	100
Maluti CHC	50

Are people being asked for TB symptoms?

Patient Responses: 199

Yes:	39%
Only sometimes:	13%
No:	38%
Dont know:	10%



District Score* **44%**

Comparison Results

National Average:	64%
Provincial Average:	47%
Best District Result:	100%
Worst District Result:	6%

* Percent of survey responses responding "Yes" (excluding "Don't Know") **HIGHER scores are better.**

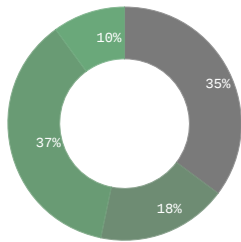
Facility Results

Imizizi Clinic	100
St Patrick's Gateway Clinic	56
Amadiba Clinic	53
Isikelo Clinic	42
Maluti CHC	35
Matatiele Community Clinic	33
Tabankulu CHC	33
Mount Ayliff Gateway Clinic	26
Mount Frere Gateway Clinic	17

Are people who are coughing in a separate room?

Patient Responses: 199

Yes:	35%
Only sometimes:	18%
No:	37%
Dont know:	10%



District Score* **39%**

Comparison Results

National Average:	56%
Provincial Average:	41%
Best District Result:	100%
Worst District Result:	14%

* Percent of survey responses responding "Yes" (excluding "Don't Know") **HIGHER scores are better.**

Facility Results

Imizizi Clinic	95
St Patrick's Gateway Clinic	56
Amadiba Clinic	53
Isikelo Clinic	39
Mount Ayliff Gateway Clinic	26
Tabankulu CHC	26
Matatiele Community Clinic	22
Maluti CHC	20
Mount Frere Gateway Clinic	17