

## Facility Hours and Waiting Times

Often public healthcare users experience long waiting times — spending hours at each visit to the clinic. This simply does not work well for most people, particularly working people and those in school. Having people living with HIV spend an extended time at a clinic, simply to collect ART refills, increases the risk of that person disengaging from care.

### Time Patients Spend at the Facility?

Patient Responses: 438

Amount of time spent: **5:18**

**Facility Results (5 Best/Worst)**

Boikhutsong Clinic	3:17
Sedilega Clinic	3:21
Lyttelton Clinic	3:27
Phedisong 1 Clinic	3:32
FF Ribeiro Clinic	3:54
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Phomolong Clinic	6:47
Kgabo CHC	6:53
Stanza Bopape II Clinic	7:05
KT Motubatse Clinic	7:18
Stanza Bopape CHC	8:23

**Comparison Results**

National Average:	4:12
Province Average:	4:38
Best District Result:	1:52
Worst District Result:	7:32

### Earliest Patient Arrival Time

Patient Responses: 440

Earliest arrival time: **5:13**

**Facility Results (5 Best/Worst)**

Lyttelton Clinic	7:12
Hercules Clinic	6:27
Sedilega Clinic	5:45
FF Ribeiro Clinic	5:43
Skinner Street Clinic	5:41
.....	--
Boekenhout Clinic	4:51
Phomolong Clinic	4:45
Kgabo CHC	4:35
KT Motubatse Clinic	3:44
Soshanguve Block JJ Clinic	3:42

**Comparison Results**

National Average:	5:51
Province Average:	5:23
Best District Result:	7:07
Worst District Result:	4:17

### How Safe is the Facility to Wait Before it Opens?

Patient Responses: 169

**District Score\*** **2.72**

**Comparison Results**

National Average:	2.18
Province Average:	2.90
Best District Result:	4.77
Worst District Result:	1.81

\* Scores based on average of all survey responses with a maximum score of 5 and a minimum score of 1. HIGHER scores are better.

**Facility Results (5 Best/Worst)**

Soshanguve Block X Clinic.	4.29
Lyttelton Clinic	4.00
FF Ribeiro Clinic	3.56
Laudium CHC	3.50
Stanza Bopape II Clinic	3.35
.....	--
Jubilee Gateway Clinic	1.87
Boikhutsong Clinic	1.67
Soshanguve Block TT Clinic	1.50
Kgabo CHC	1.50
KT Motubatse Clinic	1.40

**Comparison Results**

Very Unsafe: 29%
Unsafe: 14%
Neither Safe or Unsafe: 23%
Safe: 22%
Very Safe: 11%
Don't know: 1%

### Are the Queues at the Facility Long?

Patient Responses: 439

**District Score\*** **73%**

**Comparison Results**

National Average:	68%
Province Average:	68%
Best District Result:	13%
Worst District Result:	97%

\* Percent of survey responses responding Yes (excluding "Don't Know"). LOWER scores are better.

**Facility Results (5 Best/Worst)**

Sedilega Clinic	33%
Skinner Street Clinic	44%
Phedisong 1 Clinic	46%
FF Ribeiro Clinic	48%
Hercules Clinic	48%
.....	--
KT Motubatse Clinic	94%
Kgabo CHC	96%
Stanza Bopape II Clinic	100%
Phomolong Clinic	100%
Stanza Bopape CHC	100%

**Comparison Results**

Yes: 70%
No: 26%
Don't know: 4%

## Facility Staff

Human resource shortages are a major issue in South Africa. Ensuring access to quality healthcare services and ensuring everyone living with HIV and TB gets access to treatment and care depends largely on having enough qualified and committed staff. However, often there are not enough open positions to employ the health workers we need. These shortages lead to long waiting times, longer hospital stays, higher numbers of deaths, and increased pressure on the few staff in place.

### Are there Enough Staff at the Facility?

Patient Responses: 440

Always:	40%
Sometimes:	45%
Never:	15%
Don't know:	1%

**District Score\*** **1.25**

**Comparison Results**

National Average:	1.10
Province Average:	1.34
Best District Result:	1.89
Worst District Result:	0.26

\* Scores based on average point value of each response with a maximum score of 2 and a minimum score of 0. **HIGHER scores are better.**

**Facility Results (5 Best/Worst)**

Sedilega Clinic	1.90
Boekenhout Clinic	1.87
FF Ribeiro Clinic	1.81
Lyttelton Clinic	1.60
Maria Rantho Clinic	1.59
.....	--
Soshanguve Block X Clinic.	0.93
Stanza Bopape II Clinic	0.83
Soshanguve 2 Clinic	0.75
KT Motubatse Clinic	0.67
Stanza Bopape CHC	0.47

### Are Staff Friendly and Professional?

Patient Responses: 439

Yes:	61%
Sometimes:	27%
Never:	11%
Don't know:	0%

**District Score\*** **1.50**

**Comparison Results**

National Average:	1.46
Province Average:	1.54
Best District Result:	1.98
Worst District Result:	0.94

\* Scores based on average point value of each response with a maximum score of 2 and a minimum score of 0. **HIGHER scores are better.**

**Facility Results (5 Best/Worst)**

Sedilega Clinic	2.00
Lyttelton Clinic	1.95
Skinner Street Clinic	1.94
Maria Rantho Clinic	1.94
Hercules Clinic	1.84
.....	--
Soshanguve Block JJ Clinic	1.20
Kgabo CHC	1.00
KT Motubatse Clinic	1.00
Stanza Bopape CHC	0.69
Stanza Bopape II Clinic	0.42

### Which Cadres are Understaffed?

Facility Responses: 18

Doctor	6
Professional nurse	14
Enrolled nurse	8
Enrolled nurse assistant	12
Pharmacist	4
Assistant pharmacist	4
Lab technician	2
Lay counselors	0
Linkage officers	7
Adherence club facilitators	0
Data capturer	15
Security guard	3
Cleaner	13
General assistant	7

**Facility Results**

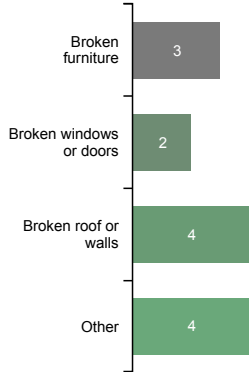
	Doctor	Professional nurse	Enrolled nurse	Enrolled nurse assistant	Pharmacist	Assistant pharmacist	Lab technician	Lay counselors	Linkage officers	Adherence club facilitators	Data capturer	Security guard	Cleaner	General assistant
Lyttelton Clinic			1				1	1		1				1
Phomolong Clinic		1		1						1			1	
Boekenhout Clinic	1	1			1				1					
Boikhutsong Clinic			1	1						1			1	
KT Motubatse Clinic			1	1						1			1	
Maria Rantho Clinic		1								1				1
Soshanguve Block TT Clinic		1								1			1	
Jubilee Gateway Clinic		1			1								1	
Stanza Bopape II Clinic		1	1							1				
Phedisong 4 CHC	1	1		1	1				1	1	1		1	1

## Clinic Conditions

In some cases, clinics monitored through Ritshidze are found to be in a bad condition, with buildings that are dirty or in disrepair, and toilets that are either dysfunctional, unclean or without soap or toilet paper. At other times clinics are too small to meet the needs of patients and more space is required for people to wait, or to provide medical care, or for filing systems or storage. It is important that clinics have enough space and are maintained in a good condition to provide a clean, safe and effective environment to meet the needs of both patients and staff.

### Concerns with the Condition of Building:

Total Observations:9

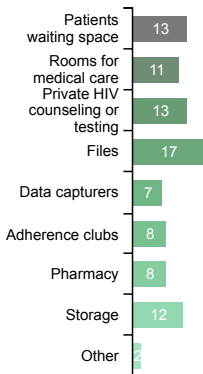


#### Facility Results

	Broken furniture	Broken windows or doors	Broken roof or walls	Other
Stanza Bopape CHC	1	1	1	
Kgabo CHC	1			1
Temba CHC	1			1
Boekenhout Clinic			1	
Boikhutsong Clinic				1
FF Ribeiro Clinic			1	
Jubilee Gateway Clinic				1
Laudium CHC		1		
Phedisong 1 Clinic			1	

### What do you need more space for?

Facility Responses:18

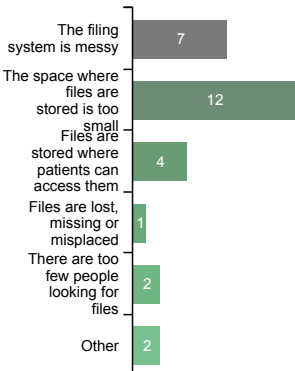


#### Facility Results

	Patients waiting space	Rooms for medical care	Private HIV counseling or testing	Files	Data capturers	Adherence clubs	Pharmacy	Storage	Other
Kgabo CHC	1	1	1	1			1	1	
Soshanguve 2 Clinic	1	1	1	1		1		1	
Soshanguve Block X Clinic.	1		1	1			1	1	
Boekenhout Clinic	1	1	1						
Phedisong 1 Clinic	1			1				1	
Boikhutsong Clinic		1		1		1			
Laudium CHC	1			1		1			
KT Motubatse Clinic			1	1				1	
Temba CHC		1		1				1	
Lyttelton Clinic				1					1

### What is in bad condition? Please select all that apply:

Total Observations:15



#### Facility Results

	The filing system is messy	The space where files are stored is too small	Files are stored where patients can access them	Files are lost, missing or misplaced	There are too few people looking for files	Other
Lyttelton Clinic		1	1			
Soshanguve Block TT Clinic	1	1				
Soshanguve Block X Clinic.	1	1				
Temba CHC	1	1				
Jubilee Gateway Clinic						1
KT Motubatse Clinic			1			
Skinner Street Clinic		1				
Soshanguve 2 Clinic		1				
Soshanguve Block JJ Clinic		1				
Tlamelong Clinic						1



## ARV Collection and Access

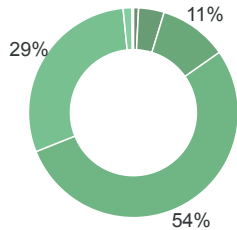
Currently many people in South Africa who could benefit from HIV treatment are not, with many people who are living with HIV not on treatment – either never having known their HIV status, or having started on treatment then disengaged from care. To ensure we get more people to start and importantly stay on treatment, it is critical to ensure that ARV collection is as quick and easy as possible. As such efforts should be made to support PLHIV with suppressed viral loads to receive extended ARV refills and be enrolled in a repeat prescription strategy (including external/internal pick up points or adherence clubs).

### Length of HIV medicine refill?

Patient Responses: 380

### Facility Results (5 Best/Worst)

1 week:	0%
2 weeks:	1%
3 weeks:	4%
1 month:	11%
2 months:	54%
3 months:	29%
6 months:	1%
Don't know:	0%



### District Score\*

**2.18**

### Comparison Results

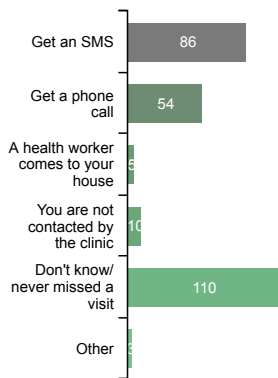
National Average:	1.54
Province Average:	2.27
Best District Result:	2.95
Worst District Result:	1.43

\* Scores based on average point value of each response with a maximum score of 6 and a minimum score of 0. **HIGHER scores are better.**

Soshanguve 2 Clinic	2.81
Lyttelton Clinic	2.75
Soshanguve Block TT Clinic	2.73
Jubilee Gateway Clinic	2.73
Kgabo CHC	2.57
.....	--
Skinner Street Clinic	1.93
Maria Rantho Clinic	1.75
Hercules Clinic	1.68
FF Ribeiro Clinic	1.55
Stanza Bopape II Clinic	1.43

### When Patients Miss a Visit to Collect ARVs:

Patient Responses: 245

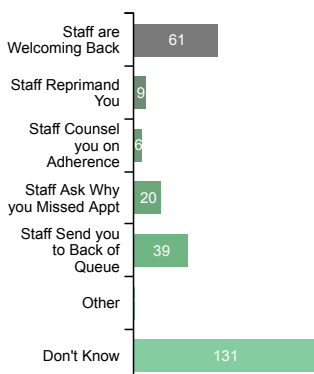


### Facility Results

	Get an SMS	Get a phone call	A health worker comes to your house	You are not contacted by the clinic	Don't know/never missed a visit	Other
Temba CHC	3	8			8	1
Phedisong 1 Clinic	3	3			6	
Lyttelton Clinic	3	1				
Laudium CHC	1				5	
Jubilee Gateway Clinic	1	1			2	
Hercules Clinic	11				4	1
FF Ribeiro Clinic	17				4	
Boikhutsong Clinic		2			1	
Phomolong Clinic	1	2			11	
Tlamelong Clinic		3	1		4	

### When a patient misses a visit, what happens the next time the patients comes to collect ARVs?

Patient Responses: 243



### Facility Results

	Staff are Welcoming Back	Staff Reprimand You	Staff Counsel you on Adherence	Staff Ask Why you Missed Appt	Staff Send you to Back of Queue	Other	Don't Know
Hercules Clinic	8			1	1		6
Soshanguve Block JJ Clinic	2		2	2			12
Boekenhout Clinic	1						3
Soshanguve 2 Clinic	5			3			4
Sedilega Clinic	4						9
Phedisong 1 Clinic	4		1	1			7
Maria Rantho Clinic	5			2			5
Lyttelton Clinic	3			1			
Jubilee Gateway Clinic	1		1	1			2
Tlamelong Clinic	4			1			4

## Adherence Clubs

Adherence clubs should simplify and adapt HIV services to both serve the needs of people living with HIV better and reduce unnecessary burdens on the health system. Adherence clubs provide space to get much-needed treatment literacy information and support PLHIV to remain adherent to treatment. Yet currently many adherence clubs have been suspended due to the COVID-19 pandemic. This suspension means our sample size for adherence club member responses is at times very low.

### If Not in an Adherence Club Already, Are you Aware of Them at this Facility?

Patient Responses: 361

Yes:	17%
No:	73%
Don't know:	10%

**District Score\*** **19%**

**Comparison Results**

National Average:	51%
Province Average:	29%
Best District Result:	93%
Worst District Result:	1%

\* Percent of survey responses responding Yes (excluding "Don't Know"). **HIGHER scores are better.**

**Facility Results (5 Best/Worst)**

Stanza Bopape CHC	100%
Soshanguve Block X Clinic.	87%
Boikhutsong Clinic	67%
KT Motubatse Clinic	60%
Maria Rantho Clinic	30%
.....	--
Boekenhout Clinic	0%
Stanza Bopape II Clinic	0%
Soshanguve Block JJ Clinic	0%
Phedisong 4 CHC	0%
Temba CHC	0%

### Does the Adherence Club make HIV medicine pick up faster?

Total Responses: 10

Yes:	10%
No:	10%
Don't know:	80%

**District Score\*** **50%**

**Comparison Results**

National Average:	89%
Province Average:	76%
Best District Result:	100%
Worst District Result:	0%

\* Percent of survey responses responding Yes (excluding "Don't Know"). **HIGHER scores are better.**

**Facility Results**

Stanza Bopape CHC	100%
Boikhutsong Clinic	0%

### Information provided by the Adherence Club

Total Responses: 10

Side effects of medicines	1
Why patients should adhere to their ARVs	1
Different medicine options such as new drugs (ex. Doloutegravir)	1
No information provided	1
Don't know	8

**Facility Results**

Facility	Side effects of medicines	Why patients should adhere to their ARVs	Different medicine options such as new drugs (ex. Doloutegravir)	No information provided	Don't know
FF Ribeiro Clinic					1
Hercules Clinic					1
Jubilee Gateway Clinic					1
Kgabo CHC					1
Phedisong 1 Clinic					1
Phomolong Clinic					1
Stanza Bopape II Clinic					1
Temba CHC					1
Boikhutsong Clinic				1	
Stanza Bopape CHC	1	1	1		

### What clinical services are offered at an adherence club meeting?

Total Responses: 10

**Facility Results**

Facility	ARV collection	Basic clinical check up	Referral for mental health services or psycho-social support	Don't know
FF Ribeiro Clinic				1
Hercules Clinic				1
Jubilee Gateway Clinic				1
Kgabo CHC				1

## Access to Viral Load Testing / Information

Treatment and viral load literacy improves linkage rates and ART continuity as people living with HIV understand the importance of starting and remaining on treatment effectively. By becoming as informed as possible, PLHIV are empowered to take control of their own health and sex lives. However, sometimes PLHIV report that healthcare workers do not explain the results of viral load test results and at times PLHIV do not understand the benefits of having an undetectable viral load.

### Have Patients had a Viral Load Test in the Past Year?

Patient Responses: 380

Yes:	94%
No:	4%
Don't know:	1%

**District Score\*** **96%**

**Comparison Results**

National Average:	96%
Province Average:	95%
Best District Result:	100%
Worst District Result:	78%

\* Percent of survey responses responding Yes (excluding "Don't Know"). **HIGHER scores are better.**

#### Facility Results (5 Best/Worst)

Soshanguve 2 Clinic	100%
Phedisong 4 CHC	100%
Stanza Bopape CHC	100%
Laudium CHC	100%
Stanza Bopape II Clinic	100%
.....	--
Skinner Street Clinic	93%
Boekenhout Clinic	93%
Maria Rantho Clinic	88%
Boikhutsong Clinic	86%
Soshanguve Block X Clinic.	60%

### Did a Health Worker Explain the Viral Load Test Result?

Patient Responses: 359

Yes:	84%
No:	15%
Don't know:	0%

**District Score\*** **85%**

**Comparison Results**

National Average:	80%
Province Average:	83%
Best District Result:	100%
Worst District Result:	57%

\* Percent of survey responses responding Yes (excluding "Don't Know"). **HIGHER scores are better.**

#### Facility Results (5 Best/Worst)

Boekenhout Clinic	100%
Hercules Clinic	100%
Sedilega Clinic	100%
FF Ribeiro Clinic	95%
Jubilee Gateway Clinic	93%
.....	--
Stanza Bopape II Clinic	71%
Soshanguve 2 Clinic	69%
Kgabo CHC	68%
Soshanguve Block X Clinic.	67%
Boikhutsong Clinic	50%

### Treatment Literacy: Do Patients Understand Viral Load and their Health?

Patient Responses: 378

Yes:	85%
No:	8%
Don't know:	6%

**District Score\*** **0.85**

**Comparison Results**

National Average:	0.94
Province Average:	0.81
Best District Result:	1.00
Worst District Result:	0.65

\* Scores based on average point value of each response with a maximum score of 1 and a minimum score of 0. **HIGHER scores are better.**

#### Facility Results (5 Best/Worst)

Sedilega Clinic	1.00
FF Ribeiro Clinic	1.00
Hercules Clinic	1.00
Stanza Bopape CHC	1.00
Stanza Bopape II Clinic	1.00
.....	--
Soshanguve Block TT Clinic	0.73
Phedisong 1 Clinic	0.73
Phomolong Clinic	0.72
Soshanguve Block X Clinic.	0.63
Boikhutsong Clinic	0.60

### Treatment Literacy: Do Patients Understand Viral Load and Transmission?

Patient Responses: 380

Yes:	67%
No:	24%
Don't know:	9%

**District Score\*** **0.67**

**Comparison Results**

National Average:	0.65
Province Average:	0.65
Best District Result:	1.00
Worst District Result:	0.28

\* Scores based on average point value of each response with a maximum score of 1 and a minimum score of 0. **HIGHER scores are better.**

#### Facility Results (5 Best/Worst)

FF Ribeiro Clinic	1.00
Hercules Clinic	1.00
Stanza Bopape CHC	1.00
Stanza Bopape II Clinic	1.00
Lytelton Clinic	0.94
.....	--
Jubilee Gateway Clinic	0.53
Maria Rantho Clinic	0.38
Kgabo CHC	0.36
Soshanguve 2 Clinic	0.19
Skinner Street Clinic	0.13

## Index Testing

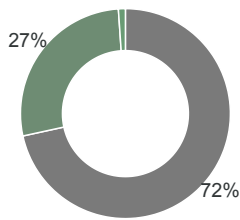
Index testing (aka Assisted Partner Notification Services or Contact Tracing) can help identify PLHIV earlier, get them access treatment to protect their health and interrupt onward transmission of HIV. However, if implemented poorly, index testing can cause harm to individuals, undermine their rights to consent, privacy, and confidentiality, it erodes trust in healthcare providers, and can put individuals at risk of violence. This is extremely important in the context of South Africa with a well-documented epidemic of gender-based violence.

HIV diagnosis increases the risk of intimate partner violence (IPV). Improperly conducted or pressured participation in index testing exacerbates these risks. In order to be conducted safely, index testing must always be voluntary and there must always be screening to assess the risk of IPV. Where violence or risk of violence is reported, those partners should never be contacted. Instead people should be offered IPV services on site or by referral. Adverse-event monitoring systems must be in place to ensure clients are supported if they do experience any harms.

### Have Patients been Asked to Participate in Index Testing?

Patient Responses: 373

Yes:	72%
No:	27%
Don't know:	1%



**District Score\*** **71%**

#### Comparison Results

National Average:	69%
Province Average:	63%
Best District Result:	100%
Worst District Result:	0%

\* Percent of survey responses responding Yes (excluding "Don't Know"). **HIGHER scores are better.**

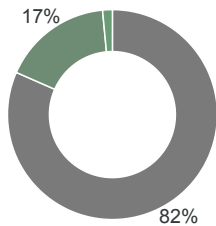
#### Facility Results (5 Best/Worst)

Hercules Clinic	100%
Phedisong 4 CHC	100%
Soshanguve Block JJ Clinic	100%
Sedilega Clinic	94%
Soshanguve 2 Clinic	94%
.....	--
Ladium CHC	44%
Lytelton Clinic	31%
Boikhutsong Clinic	29%
Stanza Bopape II Clinic	25%
Skinner Street Clinic	20%

### Did a Health Worker Tell You You can Refuse to Participate in Index Testing?

Patient Responses: 266

Yes:	82%
No:	17%
Don't know:	2%



**District Score\*** **83%**

#### Comparison Results

National Average:	92%
Province Average:	80%
Best District Result:	100%
Worst District Result:	37%

\* Percent of survey responses responding Yes (excluding "Don't Know"). **HIGHER scores are better.**

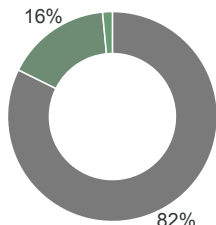
#### Facility Results (5 Best/Worst)

Tlamelong Clinic	100%
Boikhutsong Clinic	100%
Soshanguve Block JJ Clinic	100%
Hercules Clinic	94%
Stanza Bopape CHC	92%
.....	--
Skinner Street Clinic	67%
Jubilee Gateway Clinic	67%
Sedilega Clinic	65%
Phomolong Clinic	63%
Stanza Bopape II Clinic	50%

### Did the healthcare worker ask you about your risk of gender-based violence from your partner(s)?

Patient Responses: 266

Yes:	82%
No:	16%
Don't know:	2%



**District Score\*** **83%**

#### Comparison Results

National Average:	89%
Province Average:	64%
Best District Result:	100%
Worst District Result:	0%

\* Percent of survey responses responding Yes (excluding "Don't Know"). **HIGHER scores are better.**

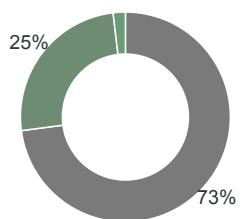
#### Facility Results (5 Best/Worst)

Boikhutsong Clinic	100%
Hercules Clinic	100%
Lytelton Clinic	100%
KT Motubatse Clinic	100%
Tlamelong Clinic	100%
.....	--
Soshanguve Block X Clinic.	56%
Phomolong Clinic	50%
Stanza Bopape II Clinic	50%
Jubilee Gateway Clinic	50%
Kgabo CHC	40%

### Did the healthcare worker provide you with information on available gender-based violence services?

Patient Responses: 266

Yes:	73%
No:	25%
Don't know:	2%



**District Score\*** **74%**

#### Comparison Results

National Average:	91%
Province Average:	56%
Best District Result:	100%
Worst District Result:	8%

\* Percent of survey responses responding Yes (excluding "Don't Know"). **HIGHER scores are better.**

#### Facility Results (5 Best/Worst)

Sedilega Clinic	100%
Boikhutsong Clinic	100%
Hercules Clinic	100%
Phedisong 1 Clinic	100%
Phedisong 4 CHC	93%
.....	--
Stanza Bopape II Clinic	50%
Ladium CHC	50%
Soshanguve Block JJ Clinic	47%
Soshanguve Block TT Clinic	46%
Temba CHC	15%



## TB Infection Control

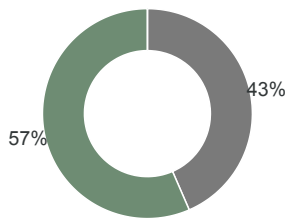
Six simple interventions are at the heart of how clinics can be part of turning the tide on TB infection — a disease that still kills close to 60,000 people a year in South Africa, according to the World Health Organization (WHO). By following a checklist of good practice, clinics can be safer for patients and staff.

The six measures are: ensuring enough room and space for patients to wait without overcrowding; keeping windows open; ensuring there are TB information posters prominently displayed; reducing clinic waiting times to less than an average of an hour and 15 minutes; screening all arriving patients for TB symptoms; and separating patients who are coughing on arrival at the clinic. Previously there was a seventh item on the checklist. It was for people who are coughing to be given a mask to wear on arrival. However, since the onset of COVID-19, everyone has to by law be wearing a mask in a public place such as a clinic.

### Enough room in the waiting area?

Total Observations: 23

Yes:	43%
No:	57%
Don't know:	0%



**District Score\*** **43%**

#### Comparison Results

National Average:	57%
Province Average:	52%
Best District Result:	100%
Worst District Result:	0%

\* Percent of survey responses responding Yes (excluding "Don't Know"). **HIGHER scores are better.**

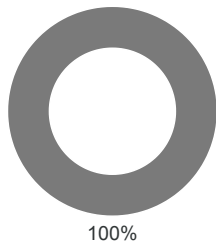
#### Facility Results (5 Best/Worst)

Phomolong Clinic	100%
Hercules Clinic	100%
Jubilee Gateway Clinic	100%
Kgabo CHC	100%
Tlamelong Clinic	100%
.....	--
Phedisong 1 Clinic	0%
Lyttelton Clinic	0%
Laudium CHC	0%
KT Motubatse Clinic	0%
Temba CHC	0%

### Were the Facility Windows Open?

Total Observations: 23

Yes:	100%
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**District Score\*** **100%**

#### Comparison Results

National Average:	100%
Province Average:	98%
Best District Result:	100%
Worst District Result:	79%

\* Percent of survey responses responding Yes (excluding "Don't Know"). **HIGHER scores are better.**

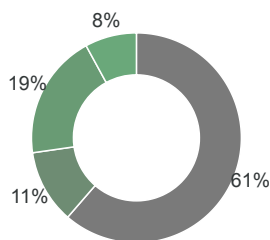
#### Facility Results (5 Best/Worst)

Boekenhout Clinic	100%
Sedilega Clinic	100%
Stanza Bopape CHC	100%
Boikhutsong Clinic	100%
Tlamelong Clinic	100%
.....	--
Kgabo CHC	100%
KT Motubatse Clinic	100%
Jubilee Gateway Clinic	100%
Hercules Clinic	100%
Temba CHC	100%

### Are people being asked for TB symptoms?

Patient Responses: 440

Yes:	61%
Only sometimes:	11%
No:	19%
Don't know:	8%



**District Score\*** **67%**

#### Comparison Results

National Average:	31%
Province Average:	64%
Best District Result:	100%
Worst District Result:	12%

\* Percent of survey responses responding Yes (excluding "Don't Know"). **HIGHER scores are better.**

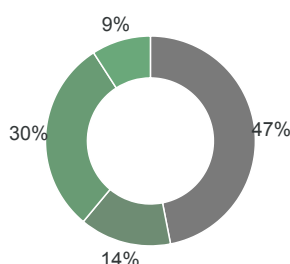
#### Facility Results (5 Best/Worst)

FF Ribeiro Clinic	100%
Hercules Clinic	100%
Stanza Bopape II Clinic	96%
Soshanguve Block TT Clinic	93%
Boekenhout Clinic	91%
.....	--
Temba CHC	36%
Soshanguve 2 Clinic	33%
Maria Rantho Clinic	30%
Kgabo CHC	19%
Boikhutsong Clinic	14%

### Are people who are coughing in a separate room?

Patient Responses: 439

Yes:	47%
Only sometimes:	14%
No:	30%
Don't know:	9%



**District Score\*** **52%**

#### Comparison Results

National Average:	26%
Province Average:	57%
Best District Result:	100%
Worst District Result:	9%

\* Percent of survey responses responding Yes (excluding "Don't Know"). **HIGHER scores are better.**

#### Facility Results (5 Best/Worst)

Sedilega Clinic	100%
Boekenhout Clinic	92%
Hercules Clinic	92%
Tlamelong Clinic	87%
Laudium CHC	87%
.....	--
Jubilee Gateway Clinic	10%
Soshanguve 2 Clinic	9%
Stanza Bopape II Clinic	4%
Soshanguve Block JJ Clinic	0%
Boikhutsong Clinic	0%